



## TERMS AND CONDITIONS AU PAIR

### INBOUND

#### ENROLMENT

1. Anyone who is minimum 18 and maximum 30 years old and has finished high school can participate in the program.
2. All enrolments must be made on the enrolment form of Linguavision. If other enrolment forms are used, it has to contain the same information we want from the applicant. If that is not the case, the application is not accepted as being valid.
3. The registration form has to be submitted at least 3 months before the preferred start date. When a submission is done on short notice we cannot guarantee a successful placement.
4. All documents that are needed to complete the registration are described under "Program Structure and Content".

#### FEES

1. Sending the application form is free of charge. The program fee shall be paid in full after we have proposed a family (Step 5 in "Application Procedure").
2. There is no transfer of fees possible on other applicants.
3. A deposit fee of 500 \$ shall be paid (the au pair gets this back after completion of the program).

#### CANCELLATION AND REFUNDS

1. All cancellations must be in writing with a minimum of 2 weeks notice.
2. If an applicant cancels before the program starts:
  - A. Full refund when the cancellation is done within 1 week after payment is done.
  - B. 50% refund when the cancellation is done between 1-2 weeks after payment is done.
  - C. No refund when the cancellation is done 2 weeks or longer after the submission of the complete application form.



3. If an applicant cancels once the program has started: No refund fee.
4. Note that when a refund is made, the charges of the bank are deducted from the program fee. That means that the refunded amount might be slightly less than what was transferred to us.

### **BOOKING OF FLIGHT AND VISA APPLICATION**

1. We recommend you to wait with the booking of a flight and the application of a visa until we have guaranteed your au pair placement.
2. Linguavision Ltd is not responsible for any fee that needs to be paid for changes and/or cancellations of a flight or for the cost of a visa when such a booking or application is done without consulting us.

### **INSURANCE**

1. The applicant needs to give a copy of a valid health, travel and accident insurance during the program prior to departure and is fully responsible for any damage done or accidents caused.

### **PARTICIPATING RULES**

1. Participants have to read all info about the program on our website and accept the term and conditions.
2. Participants must adjust themselves to the host country's culture, law, regulations and accept the family's rules (This information will be received in writing together with the info about the family).
3. Participants must leave current contact details to Linguavision and update us when there are any changes. If no changes are mentioned, Linguavision is not responsible if something happens.
4. If the program rules and host family rules are not followed, the applicant will be dismissed from the program after the 3<sup>rd</sup> warning. There will be no refund and Linguavision is not responsible for what happens after the applicant is no longer part of the program.
5. An applicant can change family only once when there is a good reason and she or he has to follow the procedure for this as described on the website. If the applicant fails to follow these rules, she or he is dismissed from the program and there will be no refund. Linguavision has no responsibilities once the candidate is no longer part of the program.



6. When an applicant does not want to stay in the host family and there has not been found another family, Linguavision is not responsible to find temporary accommodation for the applicant.

7. Once the applicant signed up for a certain length of the program (e.g. 6 months) and she or he wishes to extend after this period, Linguavision will not be responsible for the extended time as all our programs are pre-arranged.

### **VISA/PERMIT**

1. Linguavision can assist with the application of a visa, but it is the applicant's responsibility to have a valid and correct visa or permit that allows him/her to stay in New Zealand or Australia.

2. Linguavision must have a copy of the applicant's visa.

### **PARTICIPANT'S RESPONSIBILITY**

1. It is the applicant's responsibility to cover any loss, damage, injury or sickness relating to property or people caused by their actions during the program.

2. Any information in this application that is false and misleading can lead to expulsion from the program without any refund.

### **DISCLAIMER**

Linguavision is not responsible for any unforeseen accidents or incidents that are beyond our control.